POLICY: “KNOW YOUR CUSTOMER”
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Purpose of KYC policy

According to national and international legislation aimed at the prevention of criminal activities, money laundering and the financing of terrorism, CYFRON adheres to the rules and procedures of the Know Your Customer policy (hereinafter - KYC). The KYC policy sets standards that CYFRON must comply with as required.

Know your customer policy is an integral part of your customer agreement.

The purpose of the KYC Policy is to establish requirements for CYFRON when taking measures aimed at identifying and analyzing the activities of customers, before they are accepted for servicing and the provision of services, as well as in the process of servicing and providing services, in order to prevent the adoption and servicing of persons engaged in activities related to money laundering, the financing of terrorism, which may lead to financial and legal risks for the Company.

Customer identification

One of the main procedures for implementing the KYC Policy is the customer identification procedure. While respecting the privacy rights of our customers, we are also required to identify our customers.

The KYC policy can be applied before the provision of services to the client, or in the process of providing services to the client. We must confirm the identity of the client, as well as make sure that the activity is legal and does not violate international and national requirements regarding money laundering and terrorist financing.

This KYC policy applies to all new and existing customer relationships and to all services provided by CYFRON.

Collection and recording of necessary information

We will collect and record all the necessary information regarding existing and potential customers and determine the goals and intended nature of each relationship.

KYC is an ongoing process aimed at collecting the necessary information about customers, their business and financial activities in order to facilitate the timely identification of customer activity, which is not consistent with established facts and information. CYFRON is committed to preventing the illegal use of CYFRON services. KYC policies and supporting procedures are a key component of the program to identify and prevent money laundering, terrorist financing, fraud and identity theft.

Verification of Information

Information requested by CYFRON for activation of the Personal Account and identity verification may include, but is not limited to, the following customer data: name, surname and patronymic, email address, identification document, confirmation of the registration address collected during the registration of the Personal Account.

CYFRON takes reasonable and appropriate measures to verify the information provided by customers. CYFRON conducts additional relationship verification for activities that pose a higher level of risk.

CYFRON reserves the right to refuse to enter into or continue a relationship, or to conduct transactions with any person who insists on anonymity or provides untrue, inconsistent or conflicting information.

Rights and obligations

Customers are required to provide relevant and true identification information and notify CYFRON of a change in contact or personal data within 5 (five) calendar days from the date of change.

CYFRON has the right based on the KYC policy, to request documents from the client in order to carry out the identification of the client. CYFRON reserves the exclusive right to unilaterally refuse to accept any document sent by the client and / or to stop the further provision of services without any explanation.